

The Stables and The Byre - Terms and Conditions (updated 4 September 2026)

Important

It is important you read and agree to these Terms and Conditions before confirming your booking.

General

gocountryside.uk is the trading name of Green and Orange, a partnership between Mrs B H Hurren and Dr P J Hurren. gocountryside.uk is referred to as “us” or “we” in this document.

Before booking, please read carefully these Terms and Conditions and all other relevant information, including on the website www.gocountryside.uk. If you are not sure of any points please email stay@gocountryside.uk or call us on 07375 077551 for clarification.

A contract between you and us will come into existence when we have received your booking and payment and you have received the Booking Confirmation from us. Before booking it is your responsibility to ensure that you and your party read, understand and accept these Terms and Conditions.

The Stables and The Byre are offered for the purposes of holiday lettings or short term corporate bookings only and you agree that your booking is for one of these purposes and accept that you are not offered any rights to the property other than the right to occupy the property for the period of your booking.

Making your booking

All guests must be at least 18 years old at the time of booking. By making the booking you confirm you and your party agree the booking will be governed by these Terms and Conditions. You are responsible for making all payments due to us.

Pricing

Our prices may be subject to review and change at any time. The price agreed and confirmed with you will not be changed for that booking. All prices include all charges. We are not VAT registered.

The accommodation price is for you and up to one other staying at The Stables or The Byre for the agreed period. It includes utilities (gas, water, electricity, business rates) and Internet/Wi-Fi. It does not include any type of personal possessions or travel insurance; it is recommended that you have appropriate insurance in place to cover you.

Cancellation by you

In the event you need to cancel for any reason the following charges will apply. To cancel or discuss alternatives, please contact us by phone on 07375 077551 or by email at stay@gocountryside.uk as soon as possible.

The refund amount will depend on how much notice has been given prior to the first day of the booking period. Standard refund amounts / cancellation charges are as below:

- 6 weeks or more notice: 95% refund (5% cancellation charge)
- 4-6 weeks notice: 75% refund (25% cancellation charge)
- 2-4 weeks notice: 50% refund (50% cancellation charge)
- 1-2 weeks notice: 25% refund (75% cancellation charge)
- Less than 1 week notice: 10% refund (90% cancellation charge)
- Less than 24 hours notice, or no notice: No refund (100% cancellation charge)

Cancellation by us

Your booking will be honoured by us and only cancelled in exceptional circumstances completely beyond our control. Notification will be given of the cancellation and reason for cancellation as soon as possible and we will promptly refund all payments you have made to us. Our liability for cancellation will be limited to the payments you have made to us.

Events beyond our control

We cannot be held responsible for events beyond our control. This includes:

- Natural disaster, acts of terrorism, war, riot or civil commotion, pandemic, malicious damage, fire, flood, snow or storm.
- Noise or disturbance which comes from beyond the boundaries of the property or Cleve Farm. If we know about a problem before you arrive, we will contact you to let you know.
- Any breakdown or malfunctioning of equipment such as white goods, pumps, boilers, internet, or the failure of public utilities such as water, gas and electricity. However we will do our best to address any issues as soon it is practically possible.

Information provided

We aim to make sure that the information on our website and any other information we provide is presented accurately. We make reasonable efforts to make sure the information about the property and its facilities and services is accurate and as close as possible to the descriptions and photos, however we reserve the right to make any changes needed including variation to the items shown on the photos or described on our website. We provide Internet Wi-Fi free of charge (based on Starlink Internet) but please note the available bandwidth (while good generally) is not guaranteed and there may be (exceptional) times when the internet is not available for 24 hours or more.

Insurance

We recommend that you take out any insurance including personal possessions insurance you see as appropriate to cover you for your total stay.

Valuables

While staying at The Stables the safety of your belongings is your responsibility and we will not be liable for any loss or damage. There is no safe at the property - Please take the necessary steps to keep your valuables protected.

Disabilities and medical problems

Please discuss your needs and requirements before booking. We will do our best to support your stay but if we feel we cannot make the appropriate provisions for your particular needs we will let you know prior to your booking.

Arrival and departure

You can arrive at any time after 4pm (unless a different time has been agreed with us) and we will make prior arrangements with you for the collection of keys. Your departure can be any time before 10am on the last day.

Please leave the accommodation in a clean and tidy state on departure. If additional cleaning is required over and above the norm, you will be liable for the cost of this cleaning.

Parking

Parking is available on site at owner's risk. We accept no liability for loss or damage to vehicles.

Other terms and conditions

You and other member of your party agree while at The Stables or The Byre:

- To keep the property clean and tidy.
- To leave the property in a similar condition as you found it when you arrived.
- To behave in a way at all times which does not break any law.
- To use the property only for legal and holiday/recreational purposes or corporate bookings.
- Not to sublet the property in whole or in part or otherwise allow anyone to stay in it who we have not previously accepted as a member of your party.
- Only one or two people can stay at The Stables or The Byre. Pets are not allowed.
- Any visitors to the property require our advance consent.
- The Stables and The Byre are non smoking (including E-cigarettes). You can smoke outside the property and dispose of the associated litter appropriately.

Damage

You are responsible for, and agree to reimburse us, the full cost for replacement of any item damaged by you or your party.

Right of Entry

We reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes. We will give you notice whenever reasonably possible. You agree to allow us access to the property as required.

Unreasonable behaviour

We reserve the right to end a stay for any unreasonable behaviour and to recover any additional costs/damages incurred.

Complaints

We want you to have a relaxing and enjoyable stay with us and will do our best to help with that in mind. If there is anything you are not happy with please let us know as soon as possible and we will do our best to resolve it.

Your information

We will not process your personal data for any other purpose than for managing your booking with us.

Our address

Our postal address for any written correspondence is

gocountryside.uk
Cleve Farm
Churchstanton
Taunton
TA3 7PU

Email stay@gocountryside.uk

Tel: 07375 077551